



हिमाचल प्रदेश ग्रामीण बैंक
HIMACHAL PRADESH GRAMIN BANK

Scheduled Bank Owned by Government

TENDER NOTICE

Sealed Tenders are invited for supply and installation of New Security Alarm System and AMC for existing Security Alarm System already installed by Bank for our Branches/Offices spread all over Himachal Pradesh, from reputed Firms/Agencies having vast experience in the field. **The proposal be sent to General Manager, Himachal Pradesh Gramin Bank, Head Office, Mandi Himachal Pradesh.** All the interested parties are advised to go through the detailed Tender guidelines available at Bank's website before submitting their Tenders. Bank reserves its right to reject any or all the Tenders without citing any reason. Corrections/Corrigendum, if any, will be placed on Bank website only for more details visit our website www.hpgb.bank.in

Last Date of submission of Tender: 24.09.2026 (4:00 PM)

Date of Opening of Tender: 25.09.2026 (12:30 PM)

**S/d-
General Manager
(GAD)**



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SCOPE OF WORK

1. Sealed Tenders are invited from reputed Firms/Agencies having vast experience in dealing with New Security Alarm and AMC for Security Alarm already installed by Bank in its existing Branches / Offices.
2. Bank is operational of 5 Regional Offices at Mandi, Solan, Hamirpur, Kangra and Chamba and 279 Branches spread over 12 Districts of Himachal Pradesh. Bank intends to tender for installation/AMC for New/Existing Security Alarm Systems in all its offices/Branches. Successful bidders (L-1) will be asked to install/Maintain the Alarm Systems in the branches at the approved rates and also ensure that the existing Alarm Systems purchased and installed by the Bank remain in working order irrespective of their make under AMC.

SALIENT FEATURES OF TENDER

1. Tender received after _____ will not be entertained
2. Please note that bids on format other than the one enclosed, are liable to be rejected.
3. The Vendors must submit their tenders in two separate sealed envelopes prominently super scribed as **Annexure1"Technical Bid for Tender for Security Alarm"**, **Annexure2 "Financial Bid for Tender for Security Alarm"**. These **two envelopes shall together be kept in third envelope** super scribed **"Tender for Security Alarm"**. Tenderer should note specifically that all pages of tender document shall be submitted by them (after signing/stamping on each page) as a part of their offer.
4. Each page of Financial Bid should bear Date, Company seal and Signature of the Authorized Signatory
5. Tenders received after due date will not be considered. There should not be any cutting or overwriting on tender documents while quoting the rates.
6. The Bank reserved the right to accept or reject any/all tenders in whole or in part without assigning any reason whatsoever at any stage.
7. The successful bidder shall have to deposit a sum of Rs. 50000/- (Rupees Fifty Thousand only) as Performance Security Deposit/Retention Money within 07 days on the receipt of offer letter through DD/NEFT in the name of Himachal Pradesh Gramin Bank payable at Mandi before taking over the job assigned. The Performance Security Deposit/Retention Money shall be refunded to the agency without any interest on successful completion of contract period after deduction of loss/damage, if any.
8. The Format for submission of Technical Bid, Financial Bid and the detailed Terms and Conditions are placed on Bank's website www.hpgb.bank.in The Financial Bids of only those Bidders will be opened who qualify in the Technical Bid.



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9. All relevant columns/pages of the bid should be duly filled. Part/Partially filled tender documents are liable for rejection.

10. The bidders have to quote the rate or new security alarm system and spare parts as well as for AMC of existing Bank owned Security Alarm System. Rates for each item be clearly mentioned in the corresponding blank space and envelope should be properly sealed. Open/Unsealed envelope shall not be considered for the tender.

The Sealed Technical & Financial Bids shall be sent at the following address: The

The General Manager,

Himachal Pradesh Gramin Bank,

Head Office, Mandi, Himachal Pradesh

Email — hogadhpgb@hpgbank.co.in



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GENERAL TERMS AND CONDITIONS

1. The contract shall remain valid for a period of one Year from the date of its commencement. The contract can be further extended on the same terms and conditions on yearly basis, the right of which is reserved by Himachal Pradesh Gramin Bank (HPGB). The extension shall be based on the satisfactory performance of the contract. The contract once awarded can be terminated by Bank by giving one-month period notice & by the contractor by giving three-month period notice. Nevertheless, HPGB may terminate the contract of the firm without any notice in case of the firm commits a breach of any terms of the contract, HPGB decision, that a breach has occurred will be final and shall be accepted without demur by the firm.

2. It shall be mandatory for the firm to maintain the equipment from the date of agreement / installation, in absence of which, the contract is likely to be terminated. Complaint shall be attended within 72 hours of receipt of complaint at Company office through any mode of communication. If a complaint remains unattended for 72 hours, a penalty @10% charges of AMC for the year shall be levied and deducted from the bill. It shall be mandatory to allot a serial number to each complaint received at Company Office and same be informed to the Branch/ Regional Office.

3. Rates for AMC of existing Security Alarm system & new security Alarm System be quoted irrespective of the location and size of the branch.

4. AMC & New Security Alarm System rates are to be quoted for at least for 02 (Two) mandatory visits in a year on a half yearly basis.

5. Payment of AMC charges shall be made half yearly on completion of half yearly mandatory visits. Payment of AMC Charges is subject to penalties, if any.

6. Payment of New Security Alarm system shall be made by the respective Branch/Office on successful installation of the Security Alarm System. All other expenses like transportation/insurance shall be borne by the vendor.

7. It shall be mandatory for the firm to quote item wise & AMC rates for the product proposed to be supplied/installed by them, to be applicable after completion of the warranty period, in absence of which the quotation is likely to be rejected.

8. The successful bidder shall have to deposit a sum of Rs. 50000/- (Rupees Fifty Thousand only) as Performance Security Deposit/Retention Money within 07 days on the receipt of offer letter through DD/NEFT in favour of Himachal Pradesh Gramin Bank payable at Mandi before taking over the job assigned. The Performance Security Deposit/Retention Money shall be refunded to the agency without any interest on successful completion of contract period after deduction of loss/damage, if any.

9. The rates to be quoted will be inclusive of all transportation, connectors/consumables, commissioning, duties etc. and excluding GST.



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10. Separate Demand Draft of EMD for Rs. 20000/- must accompany with the proposals for Security Alarm System and DD should be in favor of 'HIMACHAL PRADESH GRAMIN BANK' payable at Mandi. EMD of unsuccessful bidder will be refunded without any interest within reasonable time.

11. Successful bidder will have to deposit entire amount after adjusting EMD amount within 7 days from the date of intimation from the Bank in this regard. In case successful bidder fails to deposit money, the EMD will be forfeited.

12. L-1 for both works i.e. Installation of New Security Alarm System and AMC of existing Security Alarm System, will be decided separately on the basis of quoted prices Cost of parts / accessories to be replaced during AMC will be as per lowest rates approved by the bank.

13. Warranty: The offer must include comprehensive onsite warranty of at least one year from the date of installation and commissioning of the New Security Alarm Systems. Vendors shall be fully responsible or the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment, accessories, etc. covered by the offer. Vendor must warranty all equipment, accessories, spare parts, etc. against any manufacturing defect during the warranty period. During the warranty period, vendor shall maintain the New Security Alarm Systems and repair or replace all the defective components at the installed site, at no additional charge to the bank.



Technical Specification of Security Alarm System

Technical Specifications for Tender Document

Section 1: System Overview & Architecture

- **System Category:** Integrated Microcontroller-Based Intrusion & Fire Alarm Control System with GSM/PSTN Telecommunication Features.
- **Zone Capacity:** Minimum 8 hardwired protection zones supporting mixed inputs (Intrusion, Fire, Panic, and Perimeter protection).
- **System Architecture:** Hybrid design supporting local audio-visual indication, telephone landline speech dialing, cellular GSM voice/SMS alerting, and 4-appliance control outputs.
- **System must generate an alarm on wire cut/short in case of tampering of hooter or any sensor.**
- **Control panel should display the health of the system such as GSM Signal strength, Faults, Zone status, Battery status, mains status etc on the LCD.**

Section 2: Comprehensive Technical Specifications

2.1 Main Control Panel & Interface

- **Control Unit:** 8-Zone Control Panel with integrated power supply unit.
- **User Interface:** Separate LCD Remote Keypad with status display included for system arming, disarming, and programming.
- **PSTN Speech Dialer:** Built-in PSTN dialer capable of storing up to 30 telephone numbers and broadcasting 2 distinct recorded voice messages.
- **Automation Control:** Built-in capability for 4-appliance control, automatic scheduled arming/disarming, and remote telephone access.

2.2 GSM Communicator / Dialer Module

- **Microcontroller Unit:** Microcontroller-based GSM voice and SMS dialer module.
- **Contact Capacity:** Stores up to 15 distinct telephone numbers.
- **Voice Alerts:** 2 separate voice messages (Intrusion & Fire) with a minimum 20-second recording time per message.
- **SMS Notifications:**
Detailed alarm SMS with alarm type, date, and time stamp.
System status updates for Arm/Disarm events.
Dedicated alert SMS for Tamper attempt and Wrong Code entries.
- **Memory & Status:** Non-volatile memory storage with real-time GSM signal strength display.
- **Integration Capabilities:** Compatible with Intruder Alarm Panels, Fire Panels, DVRs, Video Door Phones, and Access Control Systems.

2.3 Fire Subsystem & Smoke Detection

- **Fire Interface Card:** FIRE PCB interface module installed inside the main control panel to interface at least 4-wire smoke detectors to the control zones.
- **Smoke Detectors:** 4-wire optical/photoelectric smoke detectors

2.4 Intrusion & Emergency Sensors

- **Magnetic Door Sensor:** Hardwired magnetic contact for wooden and aluminum doors/windows



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- **Shutter Sensor:** Heavy-duty floor/surface-mounted magnetic shutter sensor
- **PIR Motion Sensor:** Passive Infrared motion detector with wide-angle detection
- **Panic Buttons:** Latching/momentary dual-contact panic switches

2.5 Power Supply & Auxiliary Alarm Outputs

- **Backup Battery:** 12V, 7Ah Sealed Maintenance-Free (SMF) rechargeable battery for continuous operation during power outages.
- **Standard Sounders (Hooter):** 12V DC low-voltage indoor/outdoor electronic sirens

2.6 Cabling & Protection Infrastructure

- 2 core & 4 core multi strand 0.75 sq.mm, flexible, ISI marked (Finolex/Plaza/Polycab/RR Cable or similar quality), PVC insulated copper wire for connection of panic switches and other sensors respectively.
- Rigid PVC conduit 2 mm ISI mark. Fixed with metal saddling at every 2 feet distance.



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Annexure-II

Technical Bid

(For installation of new Security alarm system and AMC for existing Bank owned security Alarm system)

Contact details of Bidder:-

Name of Bidder: _____

Complete Address: _____

Contact No./ Email ID: _____

Contact person's Name, Designation: _____

Along with phone number: _____

Criteria/Documents required to be enclosed: -

S.no.	Criteria	Brief Details	Documents to be Submitted	Description of Document attached
1	Relevant Experience	The bidder should submit experience records for supply, installation, commissioning of Security Alarm system on Capex Model in any Public/ Regional Rural Bank for minimum 70 Branches/site	Client Certificate Work Order/ Contract Documents	
		The bidder should be in the business of Supply, installation & Maintenance of Security Alarm System in Regional Rural Bank/Public Sector Bank for a minimum period of three (3) years as on 31.03.2022 (Attach copy of works order)		
2	Turnover	The minimum average turnover of the Bidder in the Last three financial years should be Rs. 10 lakh per year	(Attach P&L A/c & Balance Sheets for FY 2023-24, 2024-25, 2025-26 attested by CA	6



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3	Statutory obligations	* ITRs for last three financial years ending 2025-26 duly acknowledged. * Registration under GST (attach proof) * PAN number * Undertaking regarding no case pending with any Office of Govt/Semi Govt or Court of Law) * Acceptance of terms & conditions * Self-undertaking regarding non blacklisting by any Office/institute on bidder's letter Head	(Attach proof) (Attach copy of Registration certificate) (Attach proof) (Attach self-undertaking on bidder's letter Head) (Attach Annexure IV on bidder's letter Head) (Attach self-undertaking on Annexure V on bidder's letter Head)	
4	EMD Amount	* Separate Demand Draft of EMD for Rs. 20000/- must accompany with the proposal for Security Alarm System and DD should be in favour of Himachal Pradesh Gramin Bank payable at Mandi	(Attach Demand Draft of EMD for Rs. 20000/-)	

Date:

Signature
Authorized Signatory of the agency/Service
provider with Seal



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FINANCIAL BID

Annexure-III

(Item wise rate of New Security Alarm System and for Spare Parts Existing Bank Owned Security Alarm systems)

S.No.	Item particulars as per specifications mentioned in Annexure-I	Unit Rate	Qty	Total Amount (excluding GST)
1	08 Zone control panel with compatibility of GSM Dialer, Automatic Disarming and Arming with separate LCD remote key pad (Included) Inbuilt power supply with minimum 1 years warranty		1	
2	Wired panic switches/Button		2	
3	FIRE PCB to connect smoke detectors to wired control panel which can install inside control panel.			
4	Wired PIR Sensor		1	
5	Wired magnetic switch for windows and wooden/aluminum door		1	
6	Shutter Sensor		1	
7	Smoke detector		2	
8	External speaker		2	
9	2 core power cable (ISI Marked) reputed make with proper conduit pipe		per 100 mtr	
10	Rechargeable Battery 12 Volt 7 AH (Exide)		1	
11	Installation/Re-installation/Shifting Charges		1	
12	Buy back of old Security Alarm Setup			
Total (Excluding GST)				
	Warranty	Months		
	Warranty in months for New Security Alarm System (Minimum 12 months)	Months		
	AMC Charges AMC Charges on Annual Basis payable on Half yearly Basis of existing Bank owned system and for New Security Alarm System (after completion of warranty period)		2 visit mandatory	

1. All taxes, levi are included except GST. GST will be applicable as per prevailing rate.
2. All the items to be installed strictly as per details in Tender.
3. Any item/Accessories if required to more quantity in any Branch it will be charges on rates approved by the Bank.
4. Cost of parts/accessories to be replaced during AMC will be as per lowest rates approved by the Bank.

Date:

Signature
Authorized Signatory of the agency/Service provider with Seal



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Acceptance of Terms & Conditions

We agree to abide by all the terms and conditions as laid down in the tender document unconditionally and shall execute the Bank's jobs on the Bank's terms and conditions.

(Signature of Bidder with Seal of Firm)

Name

Designation

Address



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Self-Declaration No Blacklisting

The General Manager
Himachal Pradesh Gramin Bank
Mandi (HP)

Dear Sir/Madam,

Ref: Tender for installation of New Security Alarm System and AMC for existing Security Alarm Systems already installed by Bank.

In response to the Tender Document for installation of New Security Alarm System and AMC for existing Security Alarm Systems already installed by Bank. I/We hereby declares that presently our company/firm is having unblemished record ant is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/Central Government/ PSU/Autonomous Body.

I/We further declare that presently our Company/firm is not blacklisted and not declared ineligible for reasons other than corrupt and fraudulent practices by any State/Central Government/PSU/Autonomous Body on the date of Bid Submission.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

I/We agree that the decision of Himachal Pradesh Gramin Bank in selection of service provider will be final and binding to me /us.

Further, I/We hereby undertake to abide by all terms & conditions of the Tender.

Thanking You,

Yours faithfully,

Place:

Date:

Signature

Name:

Seal of the Organization